

For your prospective tenants

For you as a landlord

Simply a better way to provide homes



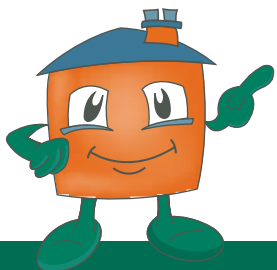
- How long does it take to fill in your application form?
- How long does it take you to complete their assessment?
- How soon can they be considered for a house of their choice?

With homehunt™ all this takes five minutes!

Once you've made your assessment, you'll let them know when the right house comes along, and when they can move, but have you considered...

- Involving them in the process –
- Letting them know about available houses
- Letting them tell you which houses they want to be considered for, instead of you deciding for them
- Giving clear feedback about allocations

Isn't it time to hear what customers have to say?



- Do you want to reduce your refusal rate?
- Do you want to know how many people want a particular house?
- Do you want a more efficient lettings process?
- Do you want to raise the profile of social rented housing?

Or do you want to stick with the same type of lettings system that's been in use since the *Second World War?*

Isn't it time you knew what your customers want?



The best chance we have of getting things right is by involving people, not making decisions for them.

homehunt™ embodies new ways of thinking about social housing.

It's about customer choice – engaging with the people you are providing services to and providing services that they want.

From first impression to moving home, it's about a quality approach that is open and honest.

Most of all, homehunt™ is a complete solution for landlords – quick and easy to implement yet adaptable to local circumstances. We can get you up and running with a pilot package in a month.

Why homehunt™?

- Treats applicants as customers
- Provides a service rather than a system
- Gives people real options
- Promotes social housing
- Widens access to social housing
- Crosses information boundaries
- Reaches a wider audience

homehunt™ lettings services



the complete solution

With every package, homehunt™ provides a recognisable gateway to social housing.

Features of homehunt™ include simple registration, clear priority system, internet access, regular advertising and feedback – all tailored to each landlord's individual circumstances.

There are two ways of operating homehunt™ – either you buy a package, utilising the homehunt™ brand for your own use with our support, or you engage us to operate part or all of the system for you.

To start with, before you make any commitment, we will meet with you to discuss your requirements. Then, simply choose the option that suits you.

1. FAMILIARISATION PACKAGE

Need to convince your staff, committee or customers? Our information and awareness package is tailored to suit your organisation.

2. PILOT PACKAGE

Either adopt our 'off the shelf' package for a quick and easy trial, or take the longer route to a tailored solution.

3. COMPLETE SOLUTION

We can help you implement homehunt™, or we can manage it all for you, including website access and homehunt™ marketing material. A fully tailored solution, plus membership of the homehunt™ development club – to make sure your system continually develops.

For more information on what homehunt™ can do for you and your potential tenant base contact
Anne Gray on tel: 0845 602 4543
Email: administrator@homehunt.info



the complete solution

www.homehunt.info

Isn't it time you examined your lettings service?



the complete solution



www.homehunt.info

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